## **unity**labservices



# Digital training innovations

Training development and management solutions leveraging advanced digital technologies designed to keep your lab and staff running at peak performance.



### A century of expertise at your service

Whether it's for complex research or routine testing, our experts can recommend and provide the right solutions to address the challenges facing laboratories today and into the future. We'll help you drive decisions, maximize resources, and increase productivity.









#### **Training development**

Get support in developing training content for delivery in a classroom, in the field, or in a virtual environment. Team members are well-versed in adult learning methodology and can structure your content in a way conducive to uptake and retention. We also utilize advanced digital technologies such as augmented reality (AR), virtual reality (VR, and mixed reality (MR). eLearning content is published on the Docebo platform



#### Training management

Training registration and documentation is managed through our Learning Management Systems (LMS), or Docebo. Training tracks are managed by use of personalized curriculum which can track both initial certification and any required recertification. Training assignments can be automated and tracked via powerful reporting tools. Manager dashboards provide a clear picture of who is certified on what products.

### Personalized training development

Creating content and presenting it in a way that is efficient and engaging.

#### Our training approach

We are dedicated to keeping you up to date on the latest application, instrument, maintenance, and safety training in the most convenient and innovative ways possible by offering comprehensive, professional instruction and certification through a variety of convenient methods.

Whether you need to understand a core fundamental, learn maintenance, or optimize an application or process, we can help you develop the knowledge and competence you need to be successful.

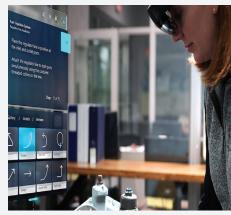
#### Our training advantages

- Slide development using adult learning methodology
- Script writing
- Audio production
- Video production
- Workflow screen captures at critical steps to reinforce learnings
- AR/VR/MR content development
- eLearning compilation and publishing

#### Our training process









### eLearning Solutions

A wide variety of remote support options will transform your support experience.



#### Virtual Reality (VR)

Through VR we can simulate procedures, hands-on testing, environments such as factory floors and much more.



#### **Augmented Reality (AR)**

With AR we can blend interactive digital elements into your real-world environments.



#### **3D Simulations**

Provide interactive service procedures including instrument unboxing and installation, particle simulations and interactive testing.



#### Mixed Reality (MR)

Displays digital content including: digital lab layout and workflows, service procedures and wiring diagrams. Provides hands free remote assistance while using Augmented Reality (AR).



#### **Digital Remote Support**

Designed to provide front line technical support to customers utilizing cutting edge technology by remotely accessing customers instrumentation for remote diagnostics.

# Experience VR/AR

Scan QR Code to begin your journey











### Training and Training Management in Docebo

Obtaining and maintaining a certification increases efficiency, expands knowledge and skills and establishes a trusted customer advisor relationship.



#### **About Docebo learning management**

Docebo provides a structure where participants can ask questions and get answers from subject matter experts within the organization. User-generated knowledge is captured and validated through peer-review, and can be shared across teams, all while building a culture that rewards top performers. Courses are centralized and organized for easy online management and distribution. Certifications can be tracked, and results measured with dashboards and custom analytics.



#### **Knowledge Base/FAQs**

Available 24-hours a day and seven days a week, our knowledge bases provide instant access to a wide variety of information across our broad product portfolio and to frequently asked questions. Created by subject matter experts, these tools serve as databases for technical resources and are repositories for documentation, troubleshooting and problem resolutions developed specifically to meet your needs.



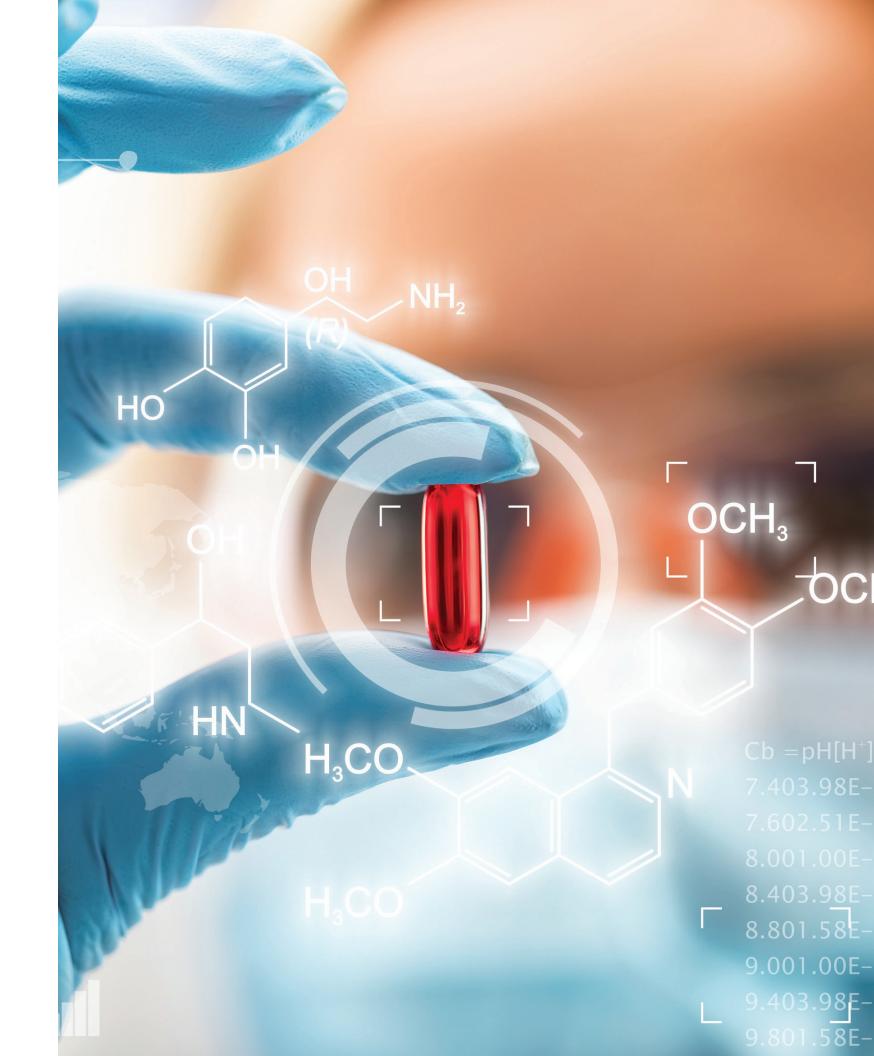
#### eLearning

Offers the convenience and flexibility of engaging in training at your own pace at your preferred location where you can be more productive.



#### **Onsite training**

Helps develop subject-area expertise in a traditional classroom or lab setting where you can benefit from face-to-face interaction and feedback.



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### docebo

#### **Get started with Docebo learning management**

To log in, use the login credentials that you received via email. Insert your username and password into the login form, then press "Sign In".

#### **Defining Your Areas of Interest**

Depending on your platform settings, upon logging in, you may be asked to identify your areas of interest, on the basis of your job role and your skills. Click "Let's Start" to define the areas you would like to work on click "Remind Me Later" to postpone your action. The system will keep asking you to define your areas of interest every time you log in until you provide an answer. After you tell the platform which areas you are interested in, your platform then will then populate the "My Areas of Interest" channel with fresh aggregated content related to those areas so that you can learn more about the topics and skills you would like to work on.

