Our service plans provide superior quality service to get you up and running faster

When you purchase a service plan, you receive:

Service and support excellence
- 50% Faster response time
- 30% Reduction in downtime*
- More than 35% Remote resolution
- Proactive maintenance and instrument protection
- Better diagnosis
- Informed repair
- Higher first-time fix rate

Proven track record
- 50+ years in serving science
- Trusted partner in lab management
- Broad and comprehensive service offering

OEM technical expertise
- 2,000+ highly-trained field service professionals
- 18 years average FSE experience

Global reach
- Consistent global execution with fast response
- Service professionals strategically located in 23 countries

Find out more at unitylabservices.com/instrumentserviceplans

* Internal records suggest that proactive, annual preventive maintenance can reduce the number of instrument repairs by up to 50% and decrease instrument downtime by as much as 30% when compared to ad hoc time and materials repair visits.