

UNITY SUPPORT PLANS
FOR PIPETTES

Secure the Quality of Your Results



Our Values

Exceptional Care: Whether it's cGLP, cGMP, critical research, academia, or any special requirements you may need, our experienced service personnel are highly trained in all pipette models.

For more than 25 years, we have offered quality-minded service that meets our customers' diverse needs. You will feel confident that your pipettes will have the accuracy and performance you require, when you need them.

- Tailored solutions to fit your unique needs
- Reliable depot and on-site options
- Fast and convenient prepaid pipette shipping packages

Unity Lab Services

A Thermo Fisher Scientific Brand

Pipette Support Plans

Basic - Validation-Fast Check

The Validation-Fast Check Plan combines a thorough external pipette inspection with gravimetric validation to determine if desired accuracy and precision is achieved. This plan includes a validation pass/fail report.

Ideal for customers who require:

- An interim validation check that occurs in-between routine scheduled preventive maintenance and calibration
- Repairs for dropped/disassembled pipettes or want to make sure pipettes are performing as desired
- A cost-friendly service option

Quick, convenient and effective

Preferred - Preventive Maintenance and Calibration

The Preventive Maintenance and Calibration Plan provides a thorough inspection, preventive maintenance and calibration. This plan includes a calibration certificate and sticker.

Ideal for customers who require:

- Pipette inspection, liquid leak test, routine preventive maintenance and minor repairs
- Do not need as-received data
- Calibration

Thorough, effective and dependable

Premium - GxP Preventive Maintenance and Calibration

The GxP Preventive Maintenance and Calibration Plan provides a comprehensive service that includes gravimetric evaluation of your pipette's performance prior to any inspection, preventive maintenance or minor repairs. This plan includes a calibration certificate and sticker.

Ideal for customers who require:

- As-received data
- Pipette inspection, liquid leak test, routine preventive maintenance and minor repairs
- Calibration
- Work in a highly regulated environment
- Reduced OOTs (Out of Tolerance) that could invalidate research

Demanding, thorough and reliable

Single	VFC-2x5-DSC	VFC-2x10-DSC
Multi-channel	VFC-2x5-DMC	VFC-2x10-DMC
Measurement Process	2x5	2x10
As-Received	NA	NA
Inspection	External	External
Preventive Maintenance	NA	NA
As-Returned	Yes	
Number of Tip Cones	1 Center Nozzle	
Certificate & Calibration Sticker	Yes ⁽²⁾	

Single	PMC-2x5-DSC	VFC-2x10-DSC		
Multi-channel	PMC-2x5-DMC	VFC-2x10-DMC		
Measurement Process	2x5	2x10		
As-Received	NA	NA		
Inspection	Yes ⁽¹⁾	External		
Preventive Maintenance	Yes ⁽¹⁾	NA		
As-Returned	Yes			
Number of Tip Cones	1	8	12	16
Certificate & Calibration Sticker	Yes			

Single	GXP-3x5-DSC	GXP-3x10-DSC		
Multi-channel	GXP-3x5-DMC	GXP-3x10-DMC		
Measurement Process	3x5	3x10		
As-Received	Yes	Yes		
Inspection	Yes ⁽¹⁾	Yes ⁽¹⁾		
Preventive Maintenance	Yes ⁽¹⁾	Yes ⁽¹⁾		
As-Returned	Yes			
Number of Tip Cones	1	8	12	16
Certificate & Calibration Sticker	Yes			

⁽¹⁾ Unity Lab Services provides a detailed 15-point pipette inspection of the following single and multi-channel manual and electronic components to identify potential concerns that can impact pipettes from performing optimally:

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|---------------------------------------|---------------------------------------|---|
| 1. Plunger Button (as applicable) | 6. Shaft Coupling Nut (as applicable) | 11. Springs |
| 2. Plunger Rod (as applicable) | 7. Tip Cone(s) | 12. Lubrication (as applicable) |
| 3. Volume Lock (as applicable) | 8. Piston(s) Assembly | 13. Battery Recharging (as applicable) |
| 4. Pipette Body and Display | 9. Seal(s) (as applicable) | 14. Electronics Functionality (as applicable) |
| 5. Tip Ejection and Ejector Mechanism | 10. O-ring(s) | 15. Motor Movement (as applicable) |

⁽²⁾ If a pipette fails Validation-Fast Check, the customer can request to be contacted with a recommended service course of action (i.e. GxP Preventive Maintenance and Calibration Plan.)

Send your pipettes to our lab quickly by requesting a prepaid pipette shipping package, visit www.unitylabservices.com/pipette

USA

phone: 800-345-0206 email: unity.pipette.usa@thermofisher.com

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